

Development Partners Service Guide

Development Partners: A group of Coptic organizations from both inside and outside Egypt, working in the field of development through the "One Body" initiative. They offer various services and projects in all sectors, in different locations.

Associations and Institutions included in the Database:

- Diocese of Services
- The Shepherd and Mother of light service
- St. Abram's Service in Canada
- St. Abram's Service in Egypt, affiliated with St. Mark's Church
- Coptic Orphans
- St. Moses Association in Canada
- Coptic Institute for Church Administration and Development
- St. Mark in Manchester
- St. Mina in Cairo
- St. Verena in America

Their Goal:

- Eradicating poverty
- Providing services in the most needy areas, after full knowledge of its needs
- Working in coordination and integration to achieve fair distribution

1. Social Welfare Secretariat of His Holiness Pope Tawadros II:

The Church, as a spiritual mother, cares for all her children and strives to meet their needs, both material and spiritual. In this context, His Holiness Pope Tawadros II has focused on identifying the number of needy Christian families & this has been achieved through the creation of a comprehensive database at the level of the Coptic Orthodox Archdiocese of Egypt.

The database contains information about families in need of social welfare across all dioceses of the country. The data is collected using the national identification number of each individual, which is extracted from their birth certificate. Each national ID number is ensured to be unique and not repeated, ensuring the accuracy of the information.

In 2013, His Holiness Pope Tawadros II appointed Father Bishoy Charles and His Holiness' Secretariat Office for Social Welfare to create a database that includes families in need, with their details registered, supporting the growth of social services and enabling better planning to fulfill their desires and meet their needs.

Since January 2013, the Secretariat of His Holiness Pope Tawadros II for Social Welfare has been working on developing a vision to organize and address the needs of vulnerable families across the dioceses of the Coptic Orthodox Church in Egypt. This initiative

involved the creation of a five-year plan aimed at restructuring and managing social services to ensure they are delivered in a better and more dignified manner.

- In 2013, the program was activated in the Cairo areas.
- In 2014, the program was activated in the Greater Cairo dioceses.
- In 2015, the program was activated in the Upper Egypt dioceses, Lower Egypt dioceses, and Canal cities.
- Starting in 2016, outreach began to include charitable organizations, associations, institutions, and benefactors, inviting them to join the general database.

This program utilizes the latest technology to ensure complete confidentiality of the data, operating in a manner similar to banking systems.

The Role of the Social Welfare Secretariat in the Service System:

1. Establishing a comprehensive vision for organizing and arranging the service at the level of the dioceses of the Coptic Church in Egypt.
2. Developing programs and databases related to the social welfare service and development partners.
3. Providing technical support for the unified database program for social welfare services.
4. Holding regular (quarterly) meetings with the delegated priests to follow-up with the dioceses and to align perspectives on service methods.
5. Supporting and monitoring the programs offered by the Social Welfare Secretariat to all dioceses.
6. Assisting with schools, institutes, and colleges fees.
7. Participating in providing assistance to dioceses for COVID-19 patients (relief and natural disasters).
8. An annual meeting chaired and attended by His Holiness Pope Tawadros II, with the participation of bishops, archbishops, and priests from the dioceses of the Coptic Church in Egypt, to review the progress of the social welfare service over the past year.

The majority of the dioceses of the Coptic Church in Egypt participated in this program, which benefited the Church's members by:

1. Assessing the true number of families under social welfare to consider how to meet their needs, whether material or in-kind, through developmental projects and focusing on development services.
2. Identifying the most needy areas or dioceses and striving to meet their needs in line with the principle set by St. Paul the Apostle — the idea of "one body" — and also to achieve social justice for all.
3. Classifying beneficiaries age groups in the program to explore how to serve them and meet their needs as much as possible, with projects tailored to each group based on their capabilities.
4. Conducting statistics to prioritize and identify the service needs (such as health issues and types of diseases, education, marriage and its burdens, employment and unemployment, etc.).

5. Ensuring full communication and integration between the churches, Coptic organizations, associations, and benefactors to create a comprehensive service system that supports needs and reaches everyone in need.

After years of work and effort by a team from the Secretariat of His Holiness Pope Tawadros for Social Welfare at the Papal Headquarter, this program was significantly activated. The communication between the churches, dioceses, and organizations was greatly enhanced, thanks to the encouragement and prayers of the bishops and archbishops, as well as the efforts of the priests and servants responsible for social welfare services in each church. These efforts helped register needy families in the program to support their various needs.

Outcomes of the program Implementation:

To achieve the spirit of unity in service with one mind and one heart, for the "one body" who is Christ, the following was done:

1. A unified case study form was created at the national level to serve as the sole model for entering data into the general database of the social welfare services.
2. Conducting a comprehensive survey of social welfare families in all dioceses across the country.
3. Creating an online program for families' registration using the national ID number of each family member.
4. Ensuring complete confidentiality of the program.
5. Registering cases and providing assistance, either monthly or irregularly (similar to bank transactions).
6. Each family is assigned a unique number in the unified database.
7. The ability to deliver beneficiaries needs in the most needy areas and villages to ensure fair distribution.
8. Continued assistance for families through the church they are geographically affiliated with, with contributions from capable churches.
9. If a family relocates, a new case study record will be created via the database through our call center.
10. A special, highly confidential section within the program is available, which can only be accessed by the responsible priest overseeing the hidden families "Hidden families are those whose social welfare needs are not apparent or obvious to others".

The social welfare system operates on a hierarchical database structure. Several services and pastoral programs have been created to support the church's efforts to meet the needs of its members. These programs include:

1. **The "Educate Your Child" Program.**
2. **The " King's Daughter" Program.**
3. **The "Blessing Bag" Program.**
4. **The "Koinonia" Program.**

The Social Welfare Secretariat is based on the fundamental principles set by the Church:

- **No hungry person shall be deprived of food.**
- **No Christian shall be deprived from the Church.**
- **No sick person shall be deprived of treatment.**
- **No naked person shall be deprived of clothing.**
- **No child shall be deprived of education.**
- **No young person shall be deprived of work.**
- **No person shall be deprived of shelter.**
- **No girl shall be deprived of marriage.**
- **No prisoner shall be deprived of visits.**
- **No oppressed person shall be deprived of defense.**

Coordinating Framework (Programs):

- "The Daughter of the King" Program.
- "Blessing Bag" Program.
- "Educate Your Child" Program + Educational Assistance

Executive Framework (Development Partners):

- The Charity Committee for Brides.
- Medical Service.
- Small scale Projects.
- Skills Development (Computer + Languages).
- Data entry and updating
- How to Provide Medical Services.
- Successful Experiences in small scale Projects.
- Skills Development (Vocational Training).
- Coaching.
- Psychological and Sexual Awareness for Beneficiaries.
- Literacy Programs.
- Addiction Awareness.

What the State Provides:

- Subsidy Cards (Food Subsidy).
- Health Insurance.
- State-funded Treatment.
- Services for Disabled Persons.

- State Initiatives for Projects.
- Pensions (Takaful and Karama Program).
- Financial Inclusion.

"The Daughter of the King" Program:

1. **Target Group:**
Girls aged 12 to 25 years.
2. **Expected Outcomes:**
To assist girls with marriage expenses by opening savings bank accounts for them.
3. **How to benefit from the Service:**
Contact the Social Welfare Secretariat Office.
4. **For Donations:**
Donations can be made through the following banks: Nasser Bank, National Bank (Al Ahly), CIB Bank (Commercial International Bank).

"Educate your Child " Program:

1. **Target Group:**
Students in primary and preparatory education levels (elementary and middle school).
2. **Expected Outcomes:**
 - Monitoring our children's progress in their academic curriculum.
 - Assisting in raising our children with the proper values and education.
 - Following the development of their personalities to ensure they grow to be balanced, self-confident individuals capable of interacting well with society.
 - Teaching them decision-making skills, even in simple matters, to raise a generation capable of taking responsibility and making non-emotional decisions.
 - Through education, we aim to lift this child and family out of poverty, improving their social condition and empowering them to become self-reliant, able to support their families, and rise above difficult circumstances.
3. **How to Benefit from the Service:**
Contact the Social Welfare Secretariat Office.
4. **For Donations:**
Bank account numbers: Nasser Bank, National Bank, CIB Bank.

Program: "Blessing Bag"

1. **Target Group:**
Families facing severe financial hardship, especially those with young children, elderly members, individuals with disabilities, or widows.
2. **Expected Outcomes:**
Providing better nutrition through the distribution of food packages containing essential food items and nutrients.
3. **How to Benefit from the Service:**
Contact the Social Welfare Secretariat Office.
4. **For Donations:**
Bank account numbers: Nasser Bank, National Bank, CIB Bank.

2. St. Abram's Service (affiliated with St. Mark's Church, Heliopolis, Egypt):

St. Abram's development service aims to provide a comprehensive range of services that the community needs across various dioceses. In addition to the educational programs offered by St. Abram's service for both adults and children, which aim to develop them academically and culturally, the service also offers a variety of developmental programs to empower beneficiaries to improve themselves and their communities. This is done through designing and implementing programs that address community needs and contribute to its development.

How to Benefit from the Service:

Contact the officials of St. Abraham's Service.

1. "Start with Yourself" Program (Literacy Program):

Target Group:

People aged 15 and above.

Expected Outcomes:

To eliminate illiteracy among Christians who are unable to read or write, while also promoting their spiritual, health, and skills development.

2. "Achieve Your Dream" Program:

Target Group:

Students and graduates of technical diplomas and intermediate institutes.

Expected Outcomes:

To educate and train students and graduates of technical diplomas and intermediate institutes in both spiritual subjects and applied sciences, while developing them spiritually, academically, and culturally. The program aims to help them acquire life skills to increase their chances of employment, job advancement, and higher income.

3. "I Speak English" Service:

Target Group:

- Children from 1st grade of primary stage to 3rd grade of middle school.
- It is not required for the child to have prior knowledge of English, as the first level begins by teaching the alphabet, writing, and reading.
- No more than 20 children per class.

Expected Outcomes:

- Correct pronunciation, reading, and writing of English letters and words.
- Mastery of basic English grammar rules.
- Ability to express oneself in English.
- Improvement in English speaking.

4. Little Saint's Service (Nurseries):

Target Group:

Children from 40 days old to 9 years old.

Expected Outcomes:

- Developing children's behaviors, abilities, and skills using the latest educational and pedagogical curricula and methods. This is combined with enhancing the efficiency of

teachers and supervisors through regular training courses. The program also aims to spread health and family awareness among parents (fathers and mothers) through specialized training in healthy and educational topics.

- A healthy, outstanding Christian child.

5. Coaching Service:

Target Group:

Elementary school children who are not proficient in reading and writing.

Expected Outcomes:

- Teaching children how to master reading and writing skills while also developing them spiritually, health-wise, socially, and culturally.
- A generation that is well-educated, outstanding, closely connected to the church, of good character, and enjoys good health.

6. Mental Arithmetic:

Target Group:

Children aged 5 to 12 years.

Expected Outcomes:

- A child with excellent cognitive abilities that surpass their peers, helping them develop superior mental skills.

7. Be Perfect Service:

Integrated development program for Adolescents: based on scientific and spiritual foundations aimed at enhancing adolescents intellectually, psychologically, spiritually, and physically. The program is presented in an interactive manner.

Target Group:

Adolescents aged 12 to 18 years (both boys and girls, middle school and high school).

Expected Outcomes:

A successful and impactful generation of young men and women who are aware of their self-image, so they can become future ambassadors for Christ.

8. " Success and Excellence Path" Service:

Success and Excellence Path is a training course focused on the principles of human development and leadership. It aims to define success in life in general, with a particular focus on church service success. The course is presented through lectures interspersed with games, workshops, brainstorming sessions, film screenings, and discussions, following a scientific yet spiritually oriented methodology.

Target Group:

- Servants (both male and female).
- Service coordinators and church leaders.
- Young men and women with higher education degrees.

Expected Outcomes:

- To create successful and outstanding Christian servants with targeted, fruitful services.

- To develop the behaviors and skills of servants and leaders, motivating them to engage in service through specialized training courses designed to raise the efficiency of the servant and the service across all dioceses and areas of St. Abram's service.

9. A. B Development:

- Topics on liturgy, doctrine, church history, spiritual topics, and Bible study.
- Topics on development and management.
- Psychological topics.
- Topics on Addiction and Atheism
- The topics are presented through lectures and workshops.

Target Group:

Servants (both male and female) from the age of 18, preferably those who do not currently have a service role.

Expected Outcomes:

- Every Christian serves & find a role in one of the services areas within the church.
- Integrating those far from the church into the services and activities of St. Abram's Development Service, to connect them to the church for the salvation of their souls, and to help them serve in broader, non-traditional service areas that cover all aspects of life and meet the spiritual, psychological, and developmental needs of the beneficiaries.

10. Family Support Service:

To form a loving, cohesive Christian family that is connected to the church and capable of raising children in a healthy, Christian environment. The service trains local servants in each diocese to be capable of changing and correcting misconceptions in marital relationships and child-rearing.

Target Group:

- Young men and women, to help them in personality growth and prepare them for forming healthy families.
- Recently married couples, to assist them in building a happy and stable marital life.
- Parents, to improve communication between them and to help them engage in healthy, positive relationships with their children.

Expected Outcomes:

- A Christian family enjoys healthy relationships, has stable personalities, and raises children in a spiritually and psychologically healthy environment, following Christian values.
- Preparing servants and leaders capable of providing guidance and awareness through specialized Courses.

11. Apologetics Service:

Apologetics Service is a special service aimed at addressing the growing wave of skepticism and atheism that is currently spreading. This is done by preparing a team of Apologetics servants in each church or diocese.

The service consists of 24 lectures on apologetics topics, divided into two levels, with 12 lectures in each level.

Target Group:

All servants

Expected Outcomes:

- Preparing specialized servants in the field of apologetics.
- Equipping servants to face the current faith-based challenges that different segments of the church congregation may encounter.

12. Nursing Service:

The Nursing Service offers theoretical and practical training for a period of 4 months, including trial exams, culminating in a final exam to evaluate trainees. Upon successful completion, they will receive a certificate of course completion. A minimum attendance of 85% is required.

Target Group:

Young men and women (typically graduates of a diploma program).

Ages 18 to 35 years.

Expected Outcomes:

- Training a group of young men and women to provide health care to those in need with honesty and integrity. This is achieved through a scientific and spiritual training program designed to equip them with the necessary skills and change their lifestyle so that they can have a clear vision and fulfill their mission.
- Young men and women with a Christian mission, providing health care services to patients with honesty and integrity.

13. New Eve Service:

The New Eve Service offers training courses for those preparing for motherhood, as well as young mothers, to spiritually and church-wise develop their parenting skills based on Orthodox, Biblical, and modern scientific principles.

Target Group:

- Those preparing for motherhood and young mothers with children up to 10 years old.
- Servants (female leaders) for mothers with children aged 0 to 10 years.

Expected Outcomes:

- Spiritual and psychological development of mothers and expectant mothers through training in modern parenting skills based on solid Orthodox church teachings and modern scientific methods.
- A generation that is spiritually and psychologically balanced, able to face the challenges and issues of the present.

14. “I Am a Princess” Service:

- Empowering and encouraging girls under 16 to return to school and continue their education.
- Helping girls and young women aged 16 to 20 pass the illiteracy eradication exam.
- Improving the two groups in all aspects of life—spiritually, intellectually, health-wise, socially, and psychologically—to create a new, aware, and educated generation of future mothers.

Target Group:

Unmarried girls who have dropped out of school, aged 12 to 22 years.

Expected Outcomes:

- Developing Daughters of the King through a comprehensive lifestyle that serves the spirit, mind, soul, and body. This is achieved through educational curricula and specialized programs that contribute to the desired transformation.
- Creating a new generation of girls whose spiritual, cultural, educational, and behavioral needs are fully met. These girls will become capable of changing themselves and their communities, becoming well-rounded individuals, spiritually, psychologically, and health-wise.

15. “Ask Freely” Service:

The Ask Freely Service is a training program for women, delivered by a team of female doctors, aimed at serving women of all age groups. The program focuses on developing and improving their physical and mental health based on Orthodox, Biblical, and modern scientific principles.

Target Group:

Women in all stages of life:

- From 3 to 5 years (boys can join at this age only).
- Primary school age.
- Middle and high school age.
- Ages 20 to 60 years, married.
- Mothers of preschool-aged children.
- Mothers of primary school-aged girls.
- Mothers of middle and high school-aged girls.
- Women over 60 years of age.

Expected Outcomes:

- Emphasizing the correct Christian Orthodox understanding and modern scientific principles of women's sexual health, and raising awareness about her rights and responsibilities toward herself, her husband, and how to protect herself from harassment. The program also focuses on safeguarding women from any false concepts that could harm their physical and mental health.
- Providing a correct understanding of women's sexual health according to the Orthodox Christian perspective.

16. New Adam Service:

The New Adam Service aims to build Christian families with healthy, balanced relationships by activating the role of the head of the family to maintain the foundation of the household through good example in family interactions. This is in solidarity with the mother’s role in raising children with sound principles. The service also focuses on correcting misconceptions about the role of the father in his relationship with his wife and children through spiritual and social development.

Target Group:

- Men preparing for marriage, newly married men, and those with children up to the age of 15.
- Service leaders and those in charge of meetings for newly married couples and young people within the St. Abram service.
- Priests of the dioceses in all churches that are part of the St. Abram service to spread educational awareness and change unhealthy concepts in the behavior of some fathers within the family.

Expected Outcomes:

- Establishing the primary responsibility of fathers in raising children spiritually, physically, psychologically, socially, intellectually, and environmentally in a proper manner.
- Training servants and leaders who are capable of developing parental awareness and behavioral skills through specialized courses and workshops in the field of family education.
- Raising a generation of fathers who are spiritually fulfilled, psychologically mature, socially successful, and capable of leading their families and raising their children—together with their wives—towards a healthy spiritual and psychological life.

Developmental Services:**"Understand and Rejoice" Service:**

This service is designed to address the unique needs of the "deaf and hard of hearing" community. Since they require a special form of communication and interaction, this service uses a comprehensive, illustrated curriculum covering spiritual, behavioral, and educational aspects to cater to their needs. Additionally, the service trains workers to be specialized in sign language and effectively communicate with this community.

Target Group:

Our beloved deaf and hard-of-hearing individuals, including those with hearing impairments.

Expected Outcome:

- Preaching in sign language to help the deaf and hard-of-hearing individuals know God and integrate into both the church and society, making them feel valued and fully human.
- To empower the deaf and hard-of-hearing members of society to become active members of the body of Christ, able to communicate and express their human needs, enjoying their rights to spiritual, social, and intellectual development.

Projects Service:

This service aims to empower individuals to improve their standard of living by promoting the concept of self-employment and providing opportunities for those in need to start small businesses that can generate a steady income.

Target Group:

Young people, widows, and economically disadvantaged women who are seeking to improve their financial situation through entrepreneurship.

Expected Outcome:

- Empowering individuals through self-employment to improve their living standards.
- Empowering Christian families to achieve financial independence and reduce reliance on external aid, contributing to a better quality of life.

Men's Meeting Service:

This service aims to reconnect men and young people who are distant from the church, encouraging them to practice the sacred sacraments and focus on their spiritual life. It also works

to educate men by correcting misconceptions and providing them with the necessary tools to improve their relationships with their wives and children, and to guide young people on choosing a life partner.

Target Group:

Men and young men who are distant from the church.

Expected Outcome:

- Spiritual and social development for men in all churches of Anba Abram's service, contributing to strengthening family bonds.
- Strengthening the relationship between men and the church, making every Christian man deeply connected to his church so he can raise his children and care for his family with a balanced spiritual and emotional life.

Medical Service:

Comprehensive medical coverage for community's needy members, particularly "brothers in Christ," under the British National Health Service (NHS) system. An internal medicine doctor (family doctor) provides medical consultations and follow-ups for the cases, documenting them in patient files. The doctor refers cases that require specialist consultations, tests, or surgeries to the relevant specialist or consultant, and provides them with medication as much as possible. Additionally, there is a weekly health awareness program, regular medical conveys, and comprehensive screenings for both adults and children."

Target Group:

Needy patients

Expected Outcome:

- Providing comprehensive health and medical services for the brethren, starting with health awareness and medical convoys, extending to offering full medical coverage through consultations, follow-up, documentation, medical tests, surgeries, and the provision of medications.
- Every doctor serves, and every patient is cared for.

Takaful and Karama Service:

This service offers direct assistance to elderly people and people with disabilities by helping them register for the Takaful and Karama Program, initiated by the Ministry of Social Solidarity, ensuring they receive a monthly pension that eases their financial burden.

Target Group:

Elderly people and people with disabilities who are eligible for the Takaful and Karama Program.

Expected Outcome:

- Helping elderly and disabled people obtain the rights guaranteed by the state, reducing financial burdens on both families and the church.

Anba Abram Employment Service:

- Providing job opportunities for all those served through the employment Service Office at St. Mark's Church, Heliopolis.
- Expanding the employment service to all dioceses where possible.
- Offering specialized employment training for the community, such as:

- Interview skills
- Writing a professional CV
- Directing some individuals to the small scale projects service to support them in starting their own business.
- Referring individuals to various training centers provided by the state and the private sector to enhance their skills and meet current job requirements.

Target Group:

Anyone who is capable of working (without qualifications, students, intermediate qualification holders, and higher education degree holders).

Expected Outcomes:

- Providing suitable job opportunities for all those served by offering professional employment services in all dioceses.
- Training and development of individuals to align their skills with current job market needs, thereby enhancing their employability.

Children of the King Service:

This service includes:

- Summer conferences with a comprehensive program (spiritual, behavioral, and entertainment) tailored to the needs of children, with a different theme each year.
- Follow-up visits for each child who attended the conference.
- Two carnivals to celebrate Christmas and Easter.

Target Group:

Villages children (boys and girls) in the age range of 8 to 12 years.

Expected Outcomes:

- Comprehensive development of children by nurturing their spirit, mind, and body, improving their skills, discovering their talents, and addressing their problems and needs.
- Raising a new generation of children who are spiritually, emotionally, intellectually, and physically enriched, equipped to transform themselves and their communities and build a better future.

Vocational Training Service:

Due to the rapid evolution of the labor market and the demand for skilled professionals, this service collaborates with the most renowned training centers in Cairo to provide training in over 18 different professions. The goal is to equip young people with the latest techniques in their chosen field, helping them to find suitable job opportunities.

Target Group:

Youth aged 18 to 35 years.

Expected Outcomes:

- Providing high-level vocational training for youth, along with creating a living and spiritual environment that prepares them for the workforce.
- Ensuring each young person learns a high-standard skill, improving their economic status by acquiring a profession with high employability potential.

Fun Crew Service:

This service includes performing children's hymns, general theater, games, skills segments, and magic shows to present Christian content, such as:

- **Virtues** like love, gratitude, etc.
- **Bible stories** like the Prodigal Son, Moses, and Daniel.
- **Biblical themes** such as the Tabernacle and studies of the Gospels.

Target Group:

- Youth aged 19 to 30 years who are not currently serving as Sunday school servants but are willing to serve children in the age group from 1st grade to 6th grade of primary school.

Expected Outcomes:

- Conveying the church's teachings along with Bible stories, Christian virtues, and general ethical and social principles to children in primary school through engaging and exciting entertainment days facilitated by young servants.
- Raising Christian children who understand the core principles of Christian life, Bible, and doctrine in an engaging way through youth-led service.